

product features: Pro

Comprehensive monitoring and alerts

Our proprietary monitoring platform detects high-risk activity to provide rapid alerts, so you can detect fraud at its earliest sign, enabling quick restoration for minimal damage and stress.

KEY FEATURE

Dark web monitoring

In-depth monitoring goes beyond just looking out for your Social Security number. Bots and human intelligence scour closed hacker forums for compromised credentials and other personal information. Then we alert you if you have been compromised. Users can track:

- Social Security number
- Driver's license number
- Email address
- Medical ID number
- Usernames and passwords
- IP address
- Credit card numbers
- Gamer credentials
- Debit card numbers

High-risk transaction monitoring

We send alerts for non-credit-based activity that could indicate fraud, such as a wire transfer or an electronic document signature that matches your information.

ENHANCED FEATURES FOR 2023

Identity Health Status

See a snapshot of your identity health and risk level with our unique tool viewable within the Allstate Identity Protection portal. Get monthly status updates using our enhanced algorithm and deep analytics to spot fraud trends and alert you while you're still one step ahead.

Financial transaction monitoring

Alerts triggered from sources such as bank accounts, thresholds, credit and debit cards, 401(k)s, and other investment accounts help you take control of your finances.

Social media account takeover monitoring

Add your and your family's social media accounts and get notified of suspicious activity that could indicate hacking or account takeover. You can even add YouTube accounts and we'll monitor comments for cyberbullying, threats, and explicit content.

Lost wallet protection

You can store critical information in your secure portal, which conveniently holds important information from credit cards, credentials, and documents. Should you lose your wallet, you'll be able to easily access and replace the contents.



Award-winning coverage

Allstate Identity Protection is proud to have won the first ever Best in Class award for B2B identity protection service providers from Javelin Strategy & Research. The award specifically measures providers across three categories: prevention, detection, and resolution of identity theft and cybercrime.



Solicitation reduction

We aid you in opting in or out of the National Do Not Call Registry, credit offers, and reducing junk mail.

Credit monitoring and alerts

We alert for transactions like new inquiries, accounts in collections, new accounts, and bankruptcy filings.

Credit assistance

Our in-house experts will help you freeze your credit files with the major credit bureaus. You can even dispute credit report items from your portal.

Sex offender notifications

Our monitoring system notifies you if a sex offender is registered in a nearby area.

Mobile app

Access the entire Allstate Identity Protection portal on the go! Available for iOS and Android.

Protect the entire family

We have a generous definition of family, covering those who live in the participant's household and those they take care of financially — everyone that's "under roof and wallet." If they are dependent on you financially or live under your roof, they're covered.

Best-in-class customer care

Should fraud or identity theft occur, in-house experts are available 24/7 to fully restore compromised identities, even if the fraud or identity theft occurred prior to enrollment. Our expert team is highly trained and certified to handle and remediate every type of identity fraud case. When resolving complex cases of identity theft, our satisfaction score is an industry-leading 99%. We fully manage participants' restoration cases, helping them save time, money, and stress.

ENHANCED FEATURES FOR 2023

Fraud resolution tracker

Our new Fraud Resolution Tracker makes it easy for users to see their case status, communicate and share documents securely, and facilitate faster resolutions.

Unemployment fraud center with dedicated support

Our unemployment fraud center ensures that victims have the tools and support they need for a quicker and easier resolution of their case, saving time and stress. Our dedicated specialists are available 24/7 to help you unravel unemployment fraud.

Full-service case management and resolution

We fully manage your restoration case, helping you save time, money, and stress.

Highly trained and certified support team

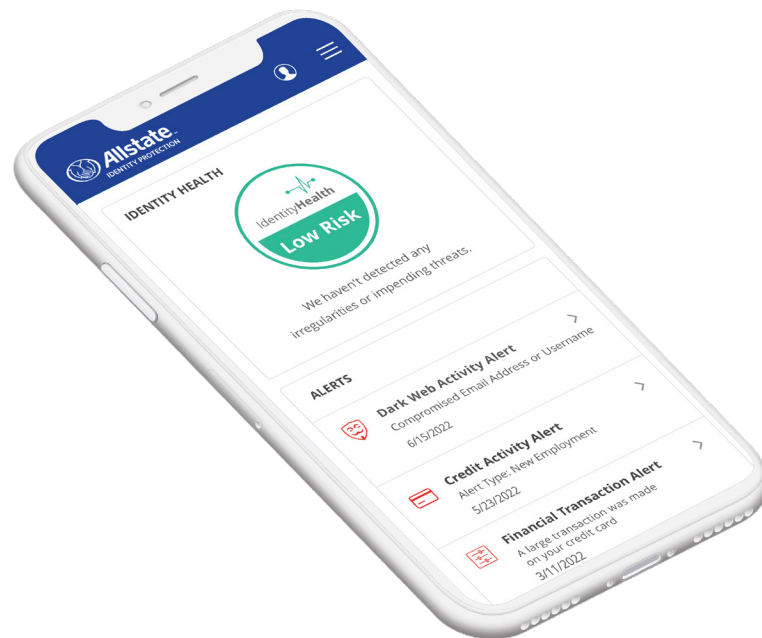
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24/7 U.S.-based customer care center

We believe customer care is an essential part of our team. Our support center is located directly in our corporate headquarters, and our customer care team is available 24/7.

Up to \$1 million identity expense reimbursement†

If you fall victim to fraud, we will reimburse many of your fraud-related out-of-pocket costs.



Product may be updated or modified prior to availability. Certain features require additional activation.

† Identity theft insurance covering expense and stolen funds reimbursement is underwritten by American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Allstate Identity Protection is offered and serviced by InfoArmor, Inc., a subsidiary of The Allstate Corporation.