



# GUARDIAN®

## Your Guide to Filing a Long Term Disability (LTD) Claim

We recognize how important it is for you to begin receiving the Long Term Disability (LTD) benefits to which you may be entitled. Guardian would like to make this process as easy as possible for you by providing all the forms and information you will need to initiate an LTD claim, so we can thoroughly review your case and make a timely decision.

To ensure this process goes smoothly, **it is imperative that you respond to all questions fully and accurately, and send the forms back to us as soon as possible** -- you should not wait to file a claim until the elimination period has passed. The elimination period is the period of time between the onset of a disability and the time you are eligible for benefits.

### How to Complete the Form

Please follow the instructions outlined below:

- **Section 1:** Claimant Statement – This section should be completed in full by you (the claimant).
- **Section 2:** Employer/Planholder Statement – This section should be provided to and completed in full by your company representative.
- **Section 3:** Attending Physician's Statement – You (the claimant) should complete the authorization section. The Attending Physician section should be provided to and completed by the physician who first treated you at the time you stopped working or when you reduced your work hours.
- **Section 4:** Direct Pay Enrollment and Authorization -- If we determine that benefits are payable, we will deposit your benefit payments directly into your checking or savings account. Compared to traditional paper checks and postal delivery methods, direct deposit may be more convenient and a faster alternative for you. Please review and complete the Direct Pay Enrollment and Authorization form included at the end of this package.

*Note: Please also attach any additional information or documentation you feel necessary to support your claim.*

### How to Submit Your Claim

After all sections of the form have been completed, you will need to submit it along with any supporting information or documentation to the following address:

Guardian  
Group LTD Claims  
PO Box 14333  
Lexington, KY 40512

Documents can be returned electronically at [www.GuardianAnytime.com](http://www.GuardianAnytime.com). Click on "Secure Channel" on the Guardian Anytime home page.

If you have any questions while completing these forms, please feel free to contact our Customer Response Unit at 1-800-538-4583 for assistance. Once the claim information is received, you and your employer will be notified of receipt via a formal acknowledgement letter.

Thank you in advance for your attention.

**IMPORTANT NOTICE:** If you have **group term life insurance**, you may have the opportunity to convert your group life coverage to an individual life insurance policy upon termination of your life coverage. Please contact your employer/planholder **immediately** upon onset of disability to discuss your options for continuing your life insurance. The timeframe allowed for conversion is limited; please refer to your certificate booklet for details on your conversion rights. If you have any questions regarding conversion, please contact our National Conversion Unit at (800) 433-5982, ext. 5696.

The Guardian Life Insurance Company of America, 7 Hanover Square, New York, NY 10004

001-11781 (11/11)



Send to: Group Long Term Disability Claims, P.O. Box 14333, Lexington, KY 40512

For Customer Service: (800) 538-4583

Fax: (610) 807-8221

Documents can be returned electronically at [www.GuardianAnytime.com](http://www.GuardianAnytime.com). Click on "Secure Channel" on the Guardian Anytime home page.

**SECTION 1 - CLAIMANT STATEMENT**

**To be completed by the Employee/Member** (Be sure to answer ALL questions – Failure to do so may delay your claim review)

**INFORMATION ABOUT YOU**

First Name	Middle Initial	Last Name	Social Security Number
Address of Residence		City	State Zip
Telephone #	Cell # or alternate #	E-mail Address	
Date of Birth (Month, Day, Year) : _____/_____/_____		<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Widowed <input type="checkbox"/> Divorced <input type="checkbox"/> Other legal union
Your employer: _____		Group Policy #: _____	Occupation: _____

Please indicate the extent of your formal education (circle one). This information is needed to evaluate return to work potential.

Schooling Completed: 1 2 3 4 5 6 7 8 9 10 11 12      Diploma:  Yes  No      GED:  Yes  No

Vocational or Trade School: 1 2 3 4      Field of Study: \_\_\_\_\_      Certificate or license obtained  Yes  No

College: 1 2 3 4      Degree: \_\_\_\_\_      Masters:  Yes  No      Doctorate:  Yes  No

Fields of Study \_\_\_\_\_

Military Service:  Yes  No      If yes, how many years of service? \_\_\_\_\_      Rank at discharge: \_\_\_\_\_

Branch: \_\_\_\_\_

Briefly describe your past work/volunteer experience for the last 20 years or attach resume. (Begin with your most recent job.)

Job Title	Duties	# of years worked
(a)		
(b)		
(c)		
(d)		

Spouse's First Name	Last Name	Date of Birth (Month, Day, Year)
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Do you authorize us to speak with someone other than yourself regarding your claim?  Yes  No If yes, advise of name, relationship and telephone # below:

Name	Relationship	Telephone #
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Do you have any dependent children?  Yes  No If yes, name and birth date of each child

Do you have an appointed Durable Power of Attorney to handle your financial affairs?  Yes  No If yes, please attach a copy.

**INFORMATION ABOUT YOUR CLAIMED DISABILITY**

Please provide the date you were first unable to work your regular work schedule due to your condition: \_\_\_\_/\_\_\_\_/\_\_\_\_ How many hours did you work that day? \_\_\_\_\_

Since that date, have you done any work?  Yes  No If yes, indicate dates worked, name of employer, and amount earned

Before you stopped working, did your condition require you to change your job, or the way you did your job?  Yes  No If yes, please explain:

What job duties are you unable to perform due to your condition and why?

If you have not returned to work, do you expect to?  Yes  No  Unknown      If yes, Part time (date) \_\_\_\_/\_\_\_\_/\_\_\_\_ Full time (date) \_\_\_\_/\_\_\_\_/\_\_\_\_. Would you be interested in vocational rehabilitation services to assist with your return to work?  Yes  No

What is or are your disabling condition(s)?

What were your first symptoms?

When did you first notice your symptoms? \_\_\_\_\_ Have you had this condition before?  Yes  No  
If yes, when?

Hobbies previously performed: \_\_\_\_\_  
Hobbies you currently perform: \_\_\_\_\_  
Dominant hand:  Right  Left  
Primary language: \_\_\_\_\_  
Other languages: \_\_\_\_\_

Date you were first treated by a physician for the condition for which you are claiming disability: \_\_\_\_/\_\_\_\_/\_\_\_\_

Name of Physician	Physician's Telephone #
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Is your condition related to your employment?  Yes  No If yes, please explain:

Have you filed, or do you intend to file a Workers' Compensation Claim?  Yes  No If yes, attach a copy of the award or denial.

**If your disability was caused by an accident, answer the following questions:**  
When, where and how did the accident occur?

If a police report was filed, attach a copy of the report. Do you intend to file suit regarding this accident?  Yes  No If yes, provide attorney name, address and telephone #:

**INFORMATION ABOUT YOUR CARE AND TREATMENT**

Family Physician Name		Specialty	
Address		City	State      Zip
Telephone #	Fax #	Dates Seen: ____/____/____ to ____/____/____	

**List all other physicians, pharmacy, and hospitals you have seen for your condition (attach separate sheet, if needed)**

Physician Name		Specialty	
Address		City	State      Zip
Telephone #	Fax #	Dates Seen: ____/____/____ to ____/____/____	

Physician name		Specialty	
Address		City	State      Zip
Telephone #	Fax #	Dates Seen: ____/____/____ to ____/____/____	

Pharmacy Name		Telephone #	Fax #
Address		City	State      Zip

Hospital Name		Dates of Hospitalization: ____/____/____ to ____/____/____	
Address		City	State      Zip

**OTHER INCOME/BENEFITS**

**Complete the sections below for any other income/benefits you have received/are receiving, or are eligible to receive during your disability. Please attach a copy of the award letter.**

Source of income	Amount(week/month)	Date claim was filed	Date payments began	Date payments ended
Sick pay or salary continuation	\$ _____	N/A	_____	_____
Earnings from work while disabled	\$ _____	N/A	_____	_____
State Disability	\$ _____	_____	_____	_____
Short Term Disability	\$ _____	_____	_____	_____
Workers' Compensation	\$ _____	_____	_____	_____
No-Fault Insurance	\$ _____	_____	_____	_____
Social Security Disability	\$ _____	_____	_____	_____
Social Security Retirement	\$ _____	_____	_____	_____
Pension/Disability	\$ _____	_____	_____	_____
Pension/Retirement	\$ _____	_____	_____	_____
Unemployment	\$ _____	_____	_____	_____
Other _____	\$ _____	_____	_____	_____

**Please contact us immediately if any of the above sources of income changes.**

**INFORMATION ABOUT TAX WITHHOLDING**

Federal law requires us to withhold income tax from your check **only if you request us to do so**. We are also required to send a report to your employer at the end of each calendar year showing your name, total amount of benefits paid to you, total amount withheld, if any, and your social security number. If your request for long term disability is approved and your benefit is taxable, please indicate on the line below the whole dollar amount or percentage to be withheld per month. (Minimum of \$20.00)

\$ \_\_\_\_\_ .00 or \_\_\_\_\_ %

**FRAUD NOTICE**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statements of claim containing any materially, false information, or conceals for purpose of misleading information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and may also be subject to civil penalties, or denial of insurance benefits.

**The laws of New York require the following statement appear:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

\* \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## Fraud Warning Statements

The laws of several states require the following statements to appear on the claim form:

**Alabama:** For your protection California law requires the following to appear on this form: The falsity of any statement in the application shall not bar the right to recovery under the policy unless such false statement was made with actual intent to deceive or unless it materially affected either the acceptance of the risk or the hazard assumed by the insurer.

**Arizona:** For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**California:** For your protection California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**Connecticut, Iowa, Nebraska and Oregon:** Any person who knowingly, and with intent to defraud any insurance company or other person, files an application of insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto, may be guilty of a fraudulent insurance act, which may be a crime, and may also be subject to civil penalties.

**Delaware, Indiana and Oklahoma:** WARNING: Any person who knowingly, and with the intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**District of Columbia:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits, if false information materially related to a claim was provided by the applicant.

**Florida:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Kansas:** Any person who knowingly, and with intent to defraud any insurance company or other person, files an application of insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto, may be guilty of insurance fraud as determined by a court of law.

**Kentucky:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Louisiana and Texas:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit is guilty of a crime and may be subject to fines and confinements in state prison.

**New Mexico:** Any person who knowingly presents a false or fraudulent claim for payment or a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties or denial of insurance benefits.

**Maine, Tennessee and Washington:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefit.

**Maryland:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire:** Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in N.H. Rev. Stat. Ann. § 638:20.

**New Jersey:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**Ohio:** Any person who with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Pennsylvania:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Rhode Island:** Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Vermont:** It is a crime for any person knowingly to provide material false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company, for any person knowingly to provide material false, incomplete, or misleading information concerning the sale of insurance or the status of an insurer, or for any person to misappropriate the funds of an insured or an applicant for insurance. Penalties include imprisonment, fines, and denial of insurance benefits.

**Virginia:** Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated state law.

GG-016187

\_\_\_\_\_  
**Name of insured ("The Insured")**

\_\_\_\_\_  
**Policy Number(s)**

\_\_\_\_\_  
**Address of Insured**

\_\_\_\_\_  
**Date of Birth**

**Permission to Obtain and Disclose Information**

**I, the undersigned, AUTHORIZE** any physician, medical or mental health professional, medical practitioner, hospital, clinic, healthcare or other medical or medically related facility, healthcare provider, pharmacy, pharmacy benefit manager, therapist, benefit plan administrator, business associate, insurer or reinsurer, consumer reporting agency subject to the Fair Credit Reporting Act, insurance support organization, insurance agent, employer, financial institution, Governmental Agency including The Social Security Administration, The Veteran's Administration or any other organization or person having any knowledge of The Insured or The Insured's health to give The Guardian Life Insurance Company of America ("Guardian") or its employees and agents, or its authorized representatives, or third parties, any information in its possession about The Insured. This information includes, but is not limited to, medical information as to cause, treatment, diagnoses, prognoses, consultations, examinations, tests or prescriptions with respect to The Insured's physical or mental condition or treatment of The Insured. This may include (but is not limited to) HIV infection, any disorder of the immune system, including acquired immune deficiency syndrome (AIDS), mental illness or use of alcohol or drugs. This information also includes non-medical information concerning The Insured, The Insured's occupation, employment history, driving history, earnings or finances or information otherwise needed to determine policy claim benefits that may be due The Insured.

**I, the undersigned, UNDERSTAND** that this authorization is part of the policy's Proof of Loss requirement and if I revoke or fail to sign this authorization or alter its content in any way, it may affect the handling of The Insured's claim, including the denial of benefits under The Insured's policy. Any information obtained will not be released by Guardian to any person or organization except to: affiliates (including but not limited to Berkshire Life Insurance Company of America); reinsuring companies; other persons (including but not limited to The Insured's attending medical provider), or insurance support organizations performing business or legal services in connection with The Insured's claim or application for insurance, or as may be otherwise lawfully required, or as I may further authorize. Information disclosed pursuant to this authorization is no longer covered by federal privacy rules and may be redisclosed pursuant to this authorization or as otherwise permitted or required by law. In the event that my coverage with Guardian requires me to pursue benefits available from the Social Security Administration, I further authorize Guardian to disclose information contained in my claim file with third parties specializing in social security disability claims.

**I, the undersigned, UNDERSTAND** that I have the right to revoke this authorization in writing at any time by sending a written request for revocation to Guardian at PO Box 14333 Lexington KY 40512. I understand that a revocation is not effective to the extent that Guardian has already relied on this authorization, or to the extent that the company has a legal right to contest a claim under an insurance policy or to contest the policy itself.

**I, the undersigned, UNDERSTAND some states require that I be informed that:** "Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, may be committing a fraudulent insurance act, which is a crime and subject to criminal prosecution, substantial civil penalty and the stated value of the claim for each violation."

**I, the undersigned, AGREE** the information obtained with this authorization may be used by Guardian to determine eligibility for benefits under The Insured's policy. A photocopy of this form is as valid as the original, and I may request one. This form is valid up to 24 months (12 months in Kansas) from the date shown below.

**I, the undersigned, AUTHORIZE** the Social Security Administration to release information or records about \_\_\_\_\_ (The Insured) to Guardian or its authorized representative or third parties. This information is to be released in order to properly adjudicate The Insured's claim or continue The Insured's eligibility for benefits. Please release detailed earnings for up to the last ten years and/or summary record of total earnings and/or information from master benefit records regarding award, denial or continuing benefits. I declare that all answers, statements and information made or given by me, or at my direction, in connection with this claim are and have been complete and true.

**Authorizing Signature** \_\_\_\_\_

**Date** \_\_\_\_\_

**Relationship or authority, if other than The Insured** \_\_\_\_\_

# GUARDIAN LIFE INSURANCE COMPANY OF AMERICA

## Customer Electronic Consent and Disclosure Agreement

I, \_\_\_\_\_, having applied for insurance benefits from Guardian Life Insurance Company of America ("Guardian") have expressed a desire to conduct business electronically with regard to my benefit claim ("Claim") and communications related to the Claim. In order to conduct business electronically, I hereby provide Guardian and its authorized designees and agents with my consent:

- (a) to have the information described in this Customer Electronic Consent and Disclosure Agreement ("Consent") delivered to me electronically;
- (b) To receive via electronic means, through email or otherwise, documents that Guardian is required by law to provide or make available to me in writing relating to the Claim or arising therefrom ("Required Documents") as well as other information and documents [collectively, ("Other Documents")];
- (c) To execute via electronic means Required Documents and Other Documents and to be bound with the same force and effect as if I had affixed my signature on paper by hand when I click "I consent" or otherwise apply my electronic signature to Required Documents or Other Documents; and
- (d) To all of the terms and conditions set forth below in this Consent.

Even though I have provided Guardian with this Consent, I acknowledge and agree that Guardian may, at its option: (a) deliver Required Documents and Other Documents to me on paper, and (b) require that certain communications from me be delivered to Guardian on paper.

Furthermore, I acknowledge that (1) I may expressly request that certain Required Documents or Other Documents be provided on paper at no charge and (2) this Consent shall remain in force as long as the Policy is in effect; or until I withdraw my consent by providing Guardian written notice of my withdrawal at the address stated below, and permitting Guardian at least five (5) business days from receipt within which to process my revocation; whichever occurs first:

**Guardian Life Insurance Company of America  
Attention: Long Term Disability Claims  
PO Box 14333  
Lexington KY 40512**

**Documents can be returned electronically at [www.GuardianAnytime.com](http://www.GuardianAnytime.com). Click on "Secure Channel" on the Guardian Anytime home page.**

### Software and Hardware Requirements

To access and retain Required Documents and Other Documents from Guardian, you must

1. Be able to view the disclosures on your monitor and save files to your computer or send screen prints to your printer, which can be done with your browser.
2. Have access to an Internet service using the following browsers:

**Web Browser**

Internet Explorer V7 and 8  
Firefox V3  
Safari V5  
Safari V4.0.5

**Operating Systems**

Windows XP Professional Win7 Vista  
Windows XP Professional Win7 Vista Mac OS X 10.5 Mac OS X 10.6  
Mac OS X 10.5.8 and Mac OS X 10.6  
Mac OS X 10.5.8

3. Be able to receive e-mail that contains hyperlinks to websites in order for Guardian to deliver Required Information to you.

**By my signature below, I have read this Consent and accept it voluntarily with full knowledge and understanding of its terms and conditions and assert that I have the requisite Software and Hardware.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_



Send to: Group Long Term Disability Claims, P.O. Box 14333, Lexington, KY 40512  
 For Customer Service: (800) 538-4583 Fax: (610) 807-8221  
 Documents can be returned electronically at [www.GuardianAnytime.com](http://www.GuardianAnytime.com). Click on "Secure Channel" on the Guardian Anytime home page.

**SECTION 2 - EMPLOYER/PLANHOLDER STATEMENT**

**TO BE COMPLETED BY THE EMPLOYER/PLANHOLDER**

<b>Employee/Member Name (Hereafter referred to as claimant )</b>		Social Security Number	Date of Birth
Claimant's Address (Street, City, State, Zip)			

**INFORMATION ABOUT THE EMPLOYER / PLANHOLDER**

Company's Name		Group Policy Number	
Address (Street, City, State, Zip)		Telephone Number	
Name and address of division where claimant works (if different from above)	5-digit claim branch code	Fax Number	

**INFORMATION ABOUT THE CLAIMANT**

Date claimant was hired ____/____/____	Date claimant became insured under this plan ____/____/____	Insurance class:	Schedule at time last worked: ____ hours per day ____ days per week
Was the claimant insured under your prior LTD policy? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, please provide the effective and termination dates of coverage: ____/____/____ Through ____/____/____			Name of prior carrier:
Has the claimant been terminated? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, date: ____/____/____ Reason:			
Would you be willing to rehire this person? <input type="checkbox"/> Yes <input type="checkbox"/> No Reason:			
Was the claimant on non-discriminatory family leave when disability began? <input type="checkbox"/> Yes <input type="checkbox"/> No Date leave of absence started under Family Leave Act ____/____/____ Did LTD insurance continue while on family leave? <input type="checkbox"/> Yes <input type="checkbox"/> No			

**INFORMATION NEEDED FOR WITHHOLDING AND REPORTING TAXES**

Contributions to the cost of this insurance:  
 \_\_\_\_% paid by employer  Check here if claimant elected a bonus back/gross up arrangement (IRS Ruling 2004-55) on a Post Tax basis  
 \_\_\_\_% paid by claimant  Pre-Tax  Post-Tax  
 Is the LTD benefit exempt from FICA SS?  Yes  No Is the LTD benefit exempt from FICA Medicare?  Yes  No

**INFORMATION ABOUT THE CLAIM**

What was the claimant's regular job?	How long had the claimant been performing his/her regular job?
Was the claimant performing his regular job on his or her last day at work? <input type="checkbox"/> Yes <input type="checkbox"/> No If No, Please explain _____ If no, how long had this claimant been performing this other job? _____	
Last day claimant worked ____/____/____	On that day, did the claimant work a full day? <input type="checkbox"/> Yes <input type="checkbox"/> No If No, how many hours were worked? _____
Reason for leaving work: <input type="checkbox"/> dismissed <input type="checkbox"/> leave of absence <input type="checkbox"/> disability <input type="checkbox"/> resigned <input type="checkbox"/> retired <input type="checkbox"/> layoff	Date claimant is expected/did return to work ____/____/____ Full time? <input type="checkbox"/> Yes <input type="checkbox"/> No Part time? <input type="checkbox"/> Yes <input type="checkbox"/> No
Is the claimant's condition work related? <input type="checkbox"/> Yes <input type="checkbox"/> No	Has a Workers' Compensation claim or similar claim been filed? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, send initial report of illness or injury and award notice.

Name, address and phone number of that benefit provider

**INFORMATION ABOUT YOUR PENSION PLAN (Do not complete for maternity claim.)**

Do you have a pension plan? <input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, what type? (Check as many as applicable) <input type="checkbox"/> Defined Benefit <input type="checkbox"/> 401 K <input type="checkbox"/> Other (specify) <input type="checkbox"/> Defined Contribution <input type="checkbox"/> Profit Sharing
Is the claimant eligible for your pension plan? <input type="checkbox"/> Yes <input type="checkbox"/> No If No, why?	If eligible, does the claimant participate? <input type="checkbox"/> Yes <input type="checkbox"/> No If No, why?

If the claimant is participating, when is he or she eligible for benefits under the plan? \_\_\_\_/\_\_\_\_/\_\_\_\_  
 Is there a Disability Retirement option available to this claimant?  Yes  No

**INFORMATION ABOUT YOUR JOB ACCOMMODATION OR RETURN-TO-WORK POLICIES**

Does your company have a job-holding policy?  Yes  No If yes, please explain \_\_\_\_\_  
 What is the name, title, and telephone number of the person we should contact to discuss return to work or job accommodation opportunities?

**INFORMATION ABOUT THE CLAIMANT'S SALARY**

Average earnings excluding bonus, overtime and special compensation as of the most recent redetermination date:

\$ \_\_\_\_\_  Week  Month  Year

Date of last salary increase \_\_\_\_/\_\_\_\_/\_\_\_\_

Claimant is paid:

- hourly  Salary  W2 earnings \_\_\_\_\_  
 by partnership  commissions only\*  salary & commissions\*  
 salary & bonus\*  salary & commissions\*

\*Please provide average of bonus and commissions for 24 months preceding your plan's most recent redetermination date

Is this claimant eligible for salary continuation?

Yes  No If Yes, what is the weekly amount? \$ \_\_\_\_\_ When did benefits begin? \_\_\_\_/\_\_\_\_/\_\_\_\_ End? \_\_\_\_/\_\_\_\_/\_\_\_\_

Has the claimant filed for Short Term Disability or State Disability benefits?

Yes  No If Yes, what is the weekly amount? \$ \_\_\_\_\_ When did benefits begin? \_\_\_\_/\_\_\_\_/\_\_\_\_ End? \_\_\_\_/\_\_\_\_/\_\_\_\_

List any other sources of income to which the claimant is entitled as a result of this disability:

**Information about the physical aspects of the claimant's job**

Check the items below that relate to the claimant's job and complete the information requested. Use these definitions for the frequency of occurrences in an eight hour day

- **Not Applicable** means the person does not perform this activity
- **Frequently** - 2 ½ hours up to 5 ½ hours
- **Occasionally** – 15 minutes up to 2 ½ hours
- **Continuously** – 5 ½ hours and beyond

Activity	Frequency of Occurrence			
	N/A	Occasionally	Frequently	Continuously
<input type="checkbox"/> Standing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Walking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Sitting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Balancing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Bending	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Kneeling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Crouching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Crawling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Reaching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Working overhead	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Keyboard Use/Repetitive Hand Motion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Climbing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Driving	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Activity	Description	Frequency	Weight
<input type="checkbox"/> Pushing	_____	_____	_____ lbs.
<input type="checkbox"/> Pulling	_____	_____	_____ lbs.
<input type="checkbox"/> Lifting	_____	_____	_____ lbs.
<input type="checkbox"/> Carrying	_____	_____	_____ lbs.

Stress level  Low  Moderate  High  Very high

Can the job be performed by alternating sitting and standing?  Yes  No

Claimant must use hands for repetitive action such as:

	Right		Left	
Simple grasping	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Firm grasping	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Fine manipulation	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No

Use feet for repetitive movements as in operating foot controls:

Right  Yes  No Left  Yes  No Both  Yes  No

**REQUIRED ATTACHMENTS AND SIGNATURE**

Please attach a copy of the claimant's job description.

If salary is based on a W-2, K-1, 1099 or a similar document, attach a copy of the most recent document.

If you have medical information from the claimant's file relating to this disability, please attach copies.

If a work related claim is filed, send a copy of the initial report of injury or illness and award notice.

**Fraud Notice**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statements of claim containing any materially, false information, or conceals for purpose of misleading information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and may also be subject to civil penalties, or denial of insurance benefits.

**The laws of New York require the following statement appear:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

\_\_\_\_\_  
Name (Please print or type) Title Email Address

\_\_\_\_\_  
Signature Date

## Fraud Warning Statements

The laws of several states require the following statements to appear on the claim form:

**Alabama:** For your protection California law requires the following to appear on this form: The falsity of any statement in the application shall not bar the right to recovery under the policy unless such false statement was made with actual intent to deceive or unless it materially affected either the acceptance of the risk or the hazard assumed by the insurer.

**Arizona:** For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**California:** For your protection California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**Connecticut, Iowa, Nebraska and Oregon:** Any person who knowingly, and with intent to defraud any insurance company or other person, files an application of insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto, may be guilty of a fraudulent insurance act, which may be a crime, and may also be subject to civil penalties.

**Delaware, Indiana and Oklahoma:** WARNING: Any person who knowingly, and with the intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**District of Columbia:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits, if false information materially related to a claim was provided by the applicant.

**Florida:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Kansas:** Any person who knowingly, and with intent to defraud any insurance company or other person, files an application of insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto, may be guilty of insurance fraud as determined by a court of law.

**Kentucky:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Louisiana and Texas:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit is guilty of a crime and may be subject to fines and confinements in state prison.

**New Mexico:** Any person who knowingly presents a false or fraudulent claim for payment or a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties or denial of insurance benefits.

**Maine, Tennessee and Washington:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefit.

**Maryland:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire:** Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in N.H. Rev. Stat. Ann. § 638:20.

**New Jersey:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**Ohio:** Any person who with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Pennsylvania:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Rhode Island:** Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Vermont:** It is a crime for any person knowingly to provide material false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company, for any person knowingly to provide material false, incomplete, or misleading information concerning the sale of insurance or the status of an insurer, or for any person to misappropriate the funds of an insured or an applicant for insurance. Penalties include imprisonment, fines, and denial of insurance benefits.

**Virginia:** Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated state law.

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Send to: Group Long Term Disability Claims, P.O. Box 14333, Lexington, KY 40512  
 For Customer Service: (800) 538-4583 Fax: (610) 807-8221  
 Documents can be returned electronically at [www.GuardianAnytime.com](http://www.GuardianAnytime.com). Click on "Secure Channel" on the Guardian Anytime home page.

**SECTION 3 - ATTENDING PHYSICIAN'S STATEMENT**

**PATIENT AUTHORIZATION** (This part to be completed by the claimant: The patient is responsible for the cost of completing this form)

Name of Patient		Date of Birth	
Address of Patient	City	State	Zip
Employer/Planholder Name		Group Policy #	

**I, the undersigned "patient", AUTHORIZE** any physician, medical or mental health professional, medical practitioner, hospital, clinic, healthcare or other medical or medically related facility, healthcare provider, pharmacy, pharmacy benefit manager, therapist, benefit plan administrator, business associate, insurer or reinsurer, consumer reporting agency subject to the Fair Credit Reporting Act, insurance support organization, insurance agent, employer, financial institution, Governmental Agency including The Social Security Administration, The Veteran's Administration or any other organization or person having any knowledge of me or my health to give The Guardian Life Insurance Company of America ("Guardian"), or its employees and agents, or its authorized representatives or third parties, any information in its possession about me. This information includes, but is not limited to, medical information as to cause, treatment, diagnoses, prognoses, consultations, examinations, tests or prescriptions with respect to my physical or mental condition or treatment of me. This may include (but is not limited to) HIV infection, any disorder of the immune system, including acquired immune deficiency syndrome (AIDS), mental illness or use of alcohol or drugs. This information also includes non-medical information concerning me, my occupation, employment history, driving history, earnings or finances or information otherwise needed to determine policy claim benefits that may be due me. I agree that a photocopy of this form is as valid as the original, and that this form is valid up to 24 months (12 months in Kansas) from the date shown below.

Signed (Patient)	Date
------------------	------

**THIS PART TO BE COMPLETED BY THE ATTENDING PHYSICIAN**

**THIS PART TO BE COMPLETED BY THE ATTENDING PHYSICIAN**

Patient's condition is the result of:  Illness  Injury  Pregnancy  
 Is the condition due to a work related illness or injury?  Yes  No  
 If pregnancy, indicate LMP date: \_\_\_/\_\_\_/\_\_\_ Delivery Date: \_\_\_/\_\_\_/\_\_\_  Expected  Actual  
 Type of delivery:  Vaginal  C-Section  Single Birth  Multiple Births

**DIAGNOSIS**

Primary diagnosis: \_\_\_\_\_ ICD-10 Code: \_\_\_\_\_  
 Secondary diagnosis(es): \_\_\_\_\_ ICD-10 Code: \_\_\_\_\_  
 Subjective symptoms: \_\_\_\_\_  
 Physical examination findings: \_\_\_\_\_  
 Test results (list all results, or enclose test):  
 Test: \_\_\_\_\_ Date: \_\_\_\_\_ Results: \_\_\_\_\_  
 \_\_\_\_\_  
 Test: \_\_\_\_\_ Date: \_\_\_\_\_ Results: \_\_\_\_\_

**TREATMENT**

Date of onset of this condition: \_\_\_/\_\_\_/\_\_\_ Date you first treated this patient for this condition: \_\_\_/\_\_\_/\_\_\_  
 Date of most recent visit: \_\_\_/\_\_\_/\_\_\_ Date of next office visit: \_\_\_/\_\_\_/\_\_\_  
 Frequency of visits/treatment for this condition:  Weekly  Monthly  Other \_\_\_\_\_  
 Was patient referred to you by another physician?  Yes  No If yes, provide name, address, phone # and fax #:  
 Have you referred this patient to any other physician?  Yes  No If yes, Date(s): \_\_\_/\_\_\_/\_\_\_ \_\_\_/\_\_\_/\_\_\_  

Physician Name	Specialty
Address (Street, City, State, Zip)	Phone #

 Describe treatment plan (Include medication, therapy, counseling, rehab, etc.):  
 \_\_\_\_\_  
 Has surgery been performed?  Yes  No If yes, Date: \_\_\_/\_\_\_/\_\_\_ Procedure: \_\_\_\_\_ CPT Code: \_\_\_\_\_  
 Was patient hospitalized for this condition?  Yes  No If yes, Date(s) admitted: \_\_\_/\_\_\_/\_\_\_ Date(s) discharged: \_\_\_/\_\_\_/\_\_\_  
 \_\_\_\_\_  
 Name of Hospital  
 Address City State Zip  
 Progress (please check one):  Recovered  Improved  Unchanged  Retrogressed  
 Patient is (please check one):  Ambulatory  Bed confined  House confined  Hospital confined  
 Nursing Home/Assisting Living confined  Other \_\_\_\_\_

**LEVEL OF FUNCTIONAL IMPAIRMENT**

Did you advise the patient to

a) reduce work hours?  Yes  No If yes, as of what date? \_\_\_\_/\_\_\_\_/\_\_\_\_

b) cease work?  Yes  No If yes, as of what date? \_\_\_\_/\_\_\_\_/\_\_\_\_

c) work light duty?  Yes  No If yes, as of what date? \_\_\_\_/\_\_\_\_/\_\_\_\_

**Degree of Physical Impairment:** In an 8-hour work day, your patient can:

Lift/carry (in pounds)  1-10  11-20  21-50  51-75  76+

Push/pull (in pounds)  1-10  11-20  21-50  51-75  76+

Total hours with positional changes

Sit	8	7	6	5	4	3	2	1	(hrs)
Stand	8	7	6	5	4	3	2	1	(hrs)
Walk	8	7	6	5	4	3	2	1	(hrs)
Alternately sit/stand	8	7	6	5	4	3	2	1	(hrs)

Bend/stoop:  Never  Occasionally  Frequently

Reach:  Never  Occasionally  Frequently

Drive:  Never  Occasionally  Frequently

Dominant Hand:  Right  Left

Other restrictions: \_\_\_\_\_

Duration of restrictions: \_\_\_\_\_

**Degree of Psychiatric Impairment** if applicable (check one):

- Inadequate information to make assessment
- Essentially good functioning in all areas. Occupationally and socially effective.
- Slight difficulty in occupational functioning, but generally functioning well. Has some meaningful interpersonal relationships.
- Moderate impairment in occupational functioning. Limited in performing some occupational duties.
- Major impairment in several areas—work, family relations. Avoidant behavior, neglects family, is unable to work.
- Inability to function in almost all areas.

Current GAF (Global Assessment of Functioning): \_\_\_\_/90 Highest GAF in past year: \_\_\_\_/90

Do you believe that this patient is competent to endorse checks and direct the use of the proceeds?  Yes  No**Degree of Cardiac Functional Impairment** (check one):

Class 1 (No limitation);  Class 2 (Slight limitation);  Class 3 (Marked limitation);  Class 4 (Complete limitation)

Please supply patient's height: \_\_\_\_\_ weight \_\_\_\_\_ blood pressure \_\_\_\_ / \_\_\_\_; EF \_\_\_\_\_% date \_\_\_\_\_

**Return to Work Expectation**In your opinion, does the patient have some capacity for work:  Yes  NoIf yes, as of what date: \_\_\_\_/\_\_\_\_/\_\_\_\_  Full-time \_\_\_\_/\_\_\_\_/\_\_\_\_  Part-timeIf no, when do you anticipate the patient will have capacity for work? \_\_\_\_/\_\_\_\_/\_\_\_\_  Full-time  Part-time  Never

**PLEASE ATTACH PERTINENT MEDICAL RECORDS INCLUDING, BUT NOT LIMITED TO, PROGRESS NOTES, DIAGNOSTIC TEST RESULTS, DISCHARGE SUMMARIES, OPERATIVE REPORTS, CONSULTATION REPORTS AND MENTAL STATUS EXAM (IF APPLICABLE). THIS WILL HELP TO EXPEDITE THE CLAIM PROCESSING AND REDUCE ADDITIONAL REQUESTS AND FOLLOW UP.**

Physician's Name

Degree

Specialty

Address

City

State

Zip

Telephone #

Fax #

Tax ID #

Remarks:

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x \_\_\_\_\_  
Signature of Physician (no stamp)

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

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**District of Columbia:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits, if false information materially related to a claim was provided by the applicant.

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**New Jersey:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**Ohio:** Any person who with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Pennsylvania:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

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**Vermont:** It is a crime for any person knowingly to provide material false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company, for any person knowingly to provide material false, incomplete, or misleading information concerning the sale of insurance or the status of an insurer, or for any person to misappropriate the funds of an insured or an applicant for insurance. Penalties include imprisonment, fines, and denial of insurance benefits.

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**Direct Pay Enrollment and Authorization**

Guardian will directly deposit your Long Term Disability (LTD) benefit payments to your checking or savings account, with the information you provide below. Once your claim is approved, deposits will be made in your account approximately 3-5 days prior to your approved pay through date.

**1. Claim Information:**

Claimant name\*: \_\_\_\_\_

Date of birth\*: \_\_\_\_\_

**2. Provide the following bank information\*:**

**Account Type:**

Checking Account  
(include a blank personal check marked "void" or a letter from your financial institution with the routing and account numbers)  
See the check diagram to the right to identify the bank routing number and your account number

or

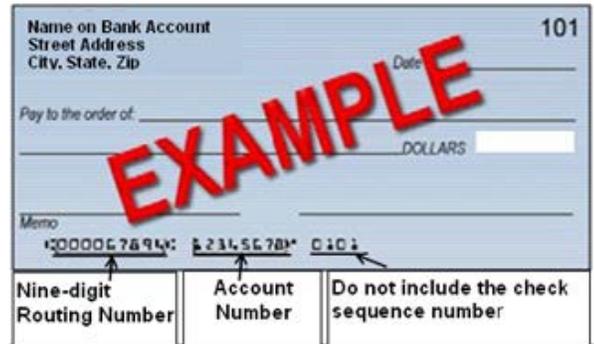
Savings Account  
(include a copy of a bank deposit slip with account number & routing number or a letter from your bank with this required information)

Bank Name: \_\_\_\_\_

Bank Routing Number (ABA#): \_\_\_\_\_

Bank Account Number: \_\_\_\_\_

*\*Required Information*



**3. Sign and date this authorization:**

I authorize Guardian Life Insurance Company of America ("Company") to deposit any benefits I am eligible to receive directly into the account and bank I have indicated above or to such other account as the bank or any successor bank designates as my account. I also authorize the Company to debit my account for any deposits made in error. I also understand that the direct deposit service will stay in effect until I notify the Company in writing of cancellation or until I am no longer eligible for or due payments, whichever comes first. I understand that I have the opportunity to view my EOBs and payment history on GuardianAnytime.com.

Check this box to discontinue receiving paper EOBs.

\_\_\_\_\_  
Claimant Signature

\_\_\_\_\_  
Date

**4. Joint Account Holder Agreement (Please check here if you are the sole account holder)**

I understand and agree that any funds deposited after the date of death of the Claimant that are not otherwise payable under the plan are to be immediately returned to Guardian Life Insurance Company of America.

\_\_\_\_\_  
Joint Account Holder Signature

\_\_\_\_\_  
Date

**5. Return this completed form along with your completed claim form to:**

Guardian Life Insurance Company of America  
Group LTD Claims  
P.O. Box 14333  
Lexington, KY 40512

Documents can be returned electronically at [www.GuardianAnytime.com](http://www.GuardianAnytime.com). Click on "Secure Channel" on the Guardian Anytime home page.