

What is a Specialty Pharmacy?

Specialty pharmacies fill prescriptions for complex conditions. Medicines handled by a specialty pharmacy often include:

- Injectable and infusion drugs
- Biological medicines
- High-cost medicines
- Medicines that have special delivery and storage requirements; for example, drugs that need refrigeration

What to Look for in a Specialty Pharmacy Provider

Specialty drugs can help you stay healthier but getting the most from them requires extra care. We help make it easier to manage your condition and enjoy better quality of life with the experienced support of our pharmacist-led teams.

We have over 30 years experience helping people with their specialty pharmacy needs. Our specialty pharmacies are accredited by the Joint Commission. Their nationally recognized standards acknowledge health care organizations that excel in providing quality and value in safe, effective care.

We Offer Specialty Pharmacy Services for These Conditions and More

- Asthma
- Crohn's disease
- Cystic fibrosis
- Growth hormone and related disorders
- Hematopoietics
- Hemophilia, von Willebrand disease and related bleeding disorders
- Hepatitis C
- HIV
- Hormonal therapies
- Immune disorders
- Infertility
- Lysosomal storage disorders
- Macular degeneration
- Multiple sclerosis
- Oncology
- Osteoarthritis
- Osteoporosis
- Psoriasis
- Pulmonary arterial hypertension
- Pulmonary disorders
- Renal disorders
- Rheumatoid arthritis
- RSV prevention
- Transplants

Not sure if your prescription is a specialty drug? Please ask your doctor.

We'll help with your specialty pharmacy needs. Call us toll-free: 1-800-237-2767

CVS Caremark Specialty Pharmacy

Personalized Pharmacy Care for Your Complex Condition



Helping You Stay Healthier

Personalized Attention

When you choose CVS Caremark to provide your specialty drugs, you'll get personalized support from a team of clinical experts trained in your condition. Your team will be led by a pharmacist or nurse and can help you with:

- Coordinating delivery of your refills
- Understanding and managing your condition
- Taking your medicine correctly
- Troubleshooting side effects
- Proper medicine storage

In addition to regular calls to refill your prescription, we'll send you useful educational materials by mail. And whenever you have questions, you'll be able to reach a specialty pharmacist by phone 24 hours a day, 365 days a year.

You can also easily find information about your condition and medication at www.caremark.com/specialty.

Helping You Save Time

It's faster and easier to get your specialty drugs from CVS Caremark. You'll get complimentary delivery by mail to your home, office or other location of your choice. Or, for certain therapies and locations, you can pick up your specialty drugs at the CVS/pharmacy nearest you*.

To make it easier to get started on your specialty drug, our benefits experts will help manage your specialty pharmacy benefit coverage and get any prior authorizations needed.

Convenient, Secure Shipping

The quality of your medicine is maintained during shipping with our secure, temperature-controlled packaging.

To help protect your privacy, the outside of the shipping package is non-descriptive. We'll include the supplies you need to take your medicines, such as syringes and alcohol swabs.

We'll help with your specialty pharmacy needs. Call us toll-free: 1-800-237-2767



*Ask us if this service is available for your medication and CVS/pharmacy location.